

NATALIA PICADO FERNANDEZ

Web Development | Technical Support | Information Technology

Phone: +506 88218037

Address: León Cortés ,San José

Email: nataliapicadofernandez16@gmail.com

PROFILE

Technical specialist in Network Configuration and Operating Systems Support, with training in web development and knowledge of HTML, CSS, JavaScript, PHP, Laravel, and MySQL. I have practical experience in technical support and a strong track record in technical skills competitions, including winning a silver medal in Web Technologies at WorldSkills Costa Rica 2025 and representing Costa Rica at WorldSkills Shanghai 2026. I am characterized by my sense of responsibility, organizational skills, initiative, ability to learn, and problem-solving mindset.

ACHIEVEMENTS AND HIGHLIGHTS

WorldSkills Shanghai 2026 — International Competition	sep 2026
Competitor representing Costa Rica · Web Development	
Represented Costa Rica in the Web Development skill, tackling technical challenges and developing solutions under time constraints. Applied knowledge of frontend and backend development, databases, APIs, and web technologies.	
WorldSkills Costa Rica 2025 — National Competition	sep 2025
Silver Medal · Web Technologies	
Awarded a silver medal in the national technical skills competition. Developed web solutions according to project requirements and technical criteria, with an emphasis on problem-solving and working effectively under pressure.	

WORK EXPERIENCE

CompuSanPablo — Internship	2022
Assisted with technical support tasks, diagnosed and resolved IT issues, maintained computer equipment, and addressed users' technical needs.	
DISNA — Professional Internship	2023
Gained experience in a professional work environment, strengthening organizational skills, responsibility, teamwork, and the ability to adapt to workplace procedures and requirements.	

EDUCATION

Instituto Nacional de Aprendizaje (INA)	2026
Intermediate English	
Developed comprehension and communication skills for academic and professional contexts.	
Instituto Nacional de Aprendizaje (INA)	2024-2025
Web Development	
Technical training in HTML, CSS, JavaScript, PHP, databases, and web application development.	
Colegio Técnico Profesional San Pablo de León Cortés	2017-2023
Technical Degree in Communication Networks and Operating Systems Configuration and Support	
High School Diploma	

TECHNICAL SKILLS

Web Development: HTML, CSS, JavaScript, PHP, and Laravel; building user interfaces and responsive websites.

Databases: MySQL and SQL; database creation, querying, and management.

Backend Development and APIs: Server-side functionality development, database integration, and REST API consumption.

Version Control: Git and GitHub for change tracking and collaboration on projects.

Technical Support: Computer equipment configuration and support, operating systems, and troubleshooting.

Tools: Visual Studio Code, XAMPP, and Docker.

TRAINING AND PROFESSIONAL DEVELOPMENT

Cisco Networking Academy

Internet of Things (IoT), Introduction to Cybersecurity, Cybersecurity Essentials, Basic Python, CCNA 1, CCNA 2, CCNA 3, CyberOps Associate, NDG Linux Essentials, and IT Essentials.

Omar Dengo Foundation

Entrepreneurship and Innovation, and Technical Support.

Additional Training

Cybersecurity, Structured Cabling, Social and Emotional Skills, and Digital Signature.

WorldSkills Competition Training

Specialized technical training in Web Technologies and Web Development, delivered through a training program provided by the National Learning Institute (INA) and WorldSkills Costa Rica in preparation for WorldSkills Shanghai 2026.

The training included developing skills in HTML, CSS, JavaScript, PHP, Laravel, and Vue.js; database management; Git and version control; web application development; frontend and backend integration; and technical problem-solving in accordance with WorldSkills competition standards.

LANGUAGES

Spanish

Native

English

B1 — Certified by MET (Michigan English Test)